

DEPARTMENT OF SOCIAL SERVICES

DIVISION OF MEDICAL SERVICES

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Strong Families - South Dakota's Foundation and Our Future

December 31, 2019

ATTENTION: Providers and Billing Professionals
FROM: South Dakota Medicaid
RE: Service Limit Inquiry on the Medicaid Portal

South Dakota Medicaid is excited to announce a new tool, Service Limits, will be available on the Medicaid Portal on January 6th, 2020.

Along with this new tool you will find that the “Eligibility” tab (half-moon) has changed to “Recipient Info”. This new tab will house “Eligibility” and “Service Limits”.

Service Limits will give the Portal user the ability to search for the following limits on a given recipient.

- Chiropractic
- Diabetes Education
- Dietician and Nutritionist
- Independent Mental Health Practitioners (IMHP)
- Incontinence Supply
- Urgent Care
- Vision

The results returned on the “Service Limits” tool are not a guarantee of coverage or eligibility. We encourage you to use the “Eligibility” tab for coverage details.

We have attached a “Service Limits” user guide to assist you with this new tool. This guide is also available <https://dss.sd.gov/medicaid/portal.aspx>

Sincerely,

South Dakota Medicaid

The Department of Social Services does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of actual or perceived race, color, religion, national origin, sex, age, gender identity, sexual orientation or disability in admission or access to, or treatment or employment in its programs, activities, or services. For more information about this policy or to file a Discrimination Complaint you may contact: Discrimination Coordinator, Director of DSS Division of Legal Services, 700 Governor's Drive, Pierre SD 57501, 605-773-3305.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673 (TTY: 711).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-305-9673 (TTY: 711).